A boil advisory has been issued by your public water supply because recent testing has shown the presence of organisms that could cause illness or technical/physical problems (line-breaks for example) in the water system have significantly increased the possibility of bacterial contamination.

Infants, young children, the elderly and people with severely compromised immune systems are more at risk of illness.

Boiling the water that has been through your public water supply treatment and distribution system is the best way to ensure that it is free of illness causing organisms. Bring water to a full rolling boil for one minute and then let it cool to ambient room temperature before using. You should use boiled or bottled water for drinking, food preparation, making ice, brushing teeth and washing dishes.

FAQs

**How long do I boil my water?** Bring the water to a rolling boil for one full minute. Allow the water to cool to room temperature before use.

**Do I boil just the water my family drinks?** You should use boiled water for anything you or your family might ingest. Use boiled water for any consumption such as drinking water, making coffee, tea, fruit drinks, ice cubes, or baby’s formula. Use boiled water for food preparation such as washing fruit/vegetables or washing dishes.

**Can I use bottled water?** Yes, use of bottled water is at your discretion and in fact may be preferable for baby formula.

**Can I use non-boiled water for bathing?** The risk of bathing or showering in tap water is uncertain. People who have open wounds or skin rashes should not use non-boiled water. Extreme caution should be used with infants and young children to insure they do not ingest any non-boiled water. Healthy people should minimize the time spent in the non-boiled water and remember to try to keep eyes and mouth closed when in direct contact with non-boiled water.

**Can I give my pet’s non-boiled water?** If your pet has special health concerns, consult with your veterinarian prior to serving non-boiled water.